



Studio Policy & Guidelines

Class Calendar

Kindermusik classes will meet for 40 regularly scheduled classes per year. The remaining 12 weeks of the year contain the expected holidays, inclement weather, etc. Periodic make up/bonus classes will be offered within the 12 “off” weeks, ensuring both continuity & added value to all families involved!

Class Structure

Classes begin with a 5-to-10-minute gathering time to allow families and children to transition and feel secure in the learning environment. **Please be sure to let us know if you are going to be absent or late for class (preferably via text or email).** This written communication is key to keeping our class meetings within scheduled times.

Instructional class time is roughly 45 minutes long after gathering time. Parents or caregivers either accompany their child for the entire class, or when appropriate (for older kiddos), wait nearby for sharing time at the end of class.

Parent/Caregiver involvement is key for full participation from the child (particularly those under age 5), and leading by example is highly encouraged.

@Home Materials

After payment is received, at-home materials for each unit (officially spelled by Kindermusik: @Home Materials) are available online after payment is received. These high-quality materials are intended to be used at home during the week to reinforce what we do in our classes. They also offer parents and caregivers important, detailed developmental information pertaining to each activity, which will assist in a myriad of ways as you nurture and guide your child in these early years!

All music and literature used for instruction during the class is available through the download center found at my.kindermusik.com. Access to @Home materials may be shared with family and caregivers that are involved with the children enrolled in classes. Physical materials and instruments are available for purchase but are not required for classes.

Happy & Healthy Classroom

We wash and/or sanitize all materials used during our classes after each class. Please help us to share learning and music instead of germs 😊 by washing hands before class and after any subsequent trips to the bathroom.

If you or your child has been sick with a fever or visible symptoms of sickness, please allow at least 48 hours beyond the cessation of symptoms before returning to classes. Makeup options are available if you should have to miss a class due to sickness.

No food or drink is allowed in the classroom, with the exception of breast milk or formula for children who may need it during the course of the class. Water is also allowed (in spill proof containers). This will ensure a safe learning environment for all children and keep our classroom clean and free from unnecessary distractions.

Please remove shoes and/or socks upon entering the classroom, and leave all personal items in the designated area.

If a child becomes upset during class time and is not easily consoled, please step outside the classroom and allow a minute or two for them to calm down and then return. Some outbursts are to be expected with small children, so use your discretion in knowing when to take a short break.

Our classroom is an inclusive classroom. Nursing mothers are encouraged to do so when needed & as they are comfortable, & bottles may be given if needed. At our Westgate location, we have a side room with recliners and a diaper-changing table as well (along with another changing station in the bathroom).

Payment Schedule & Methods

Kindermusik Tuition is due on the 25th of each month for the upcoming month, although there is a grace period (see our website for the ongoing schedule). Monthly tuition is \$60, and there is a nonrefundable \$10 Annual Registration Fee. While family discounts are not available within the Kindermusik program, they ARE available for other family members enrolled in private lessons within our studios (piano & guitar lessons, etc.). Card and check payments are accepted. Please reach out to our office for further information & assistance.

Cancellation Policy:

We ask for two weeks' notice to avoid further billing if you decide to cancel your enrollment, and we can sometimes credit classes forward if a mere hiatus is needed. Just let us know, and we'll be happy to help! 😊

Phone: (828) 412-3775 | **Email:** office@ashevilmusiclessons.com

For Urgent or Immediate assistance, **Text** (828) 273-5420.